PATHWAYS

Child and Family Services

Pathways Child and Family Services modules encompass the spectrum of social services provided to children and families. It includes Child Protection and Foster Care, Foster Resource and Funder Management, Assessments, Service Delivery and Reporting.

Building on the strength of Pathways' General Case Management Functionality, the Child and Family Services module provides a comprehensive and accountable case management tool that supports the often difficult challenge of providing 'helping services' to children and families.

Child Protection

The Child Protection module has been designed to ensure compliance with legislation as well as accountability in terms of practice management for services to families whose children have been apprehended and are in foster care. Included is functionality to manage and track service delivery from the initial report of a child protection concern to its resolution.

The module includes:

- Intake (Report of Child Protection Concern)
- Investigation
- Risk Assessment
- Family and Child Development Assessment
- Parental Services Agreements (goals, activities and progress)

Child-In-Care

Once children have been apprehended and placed in foster care each will have their own file to track the service delivery. Linked to the family's child protection file, the agency workers can track a child's path through the child protection system and record all activities during that time.

The module includes:

- Child Development Assessments
- Apprehension Information
- Legal Process Activities (including production of legal forms and tracking court dates)
- Placement Information
- Financial Information (maintenance expenses paid on behalf of the child-in-care)

Foster Resource Management

Included in the child and family services module is the ability to manage and track Foster Resources from initial application and approval through to placement of children in the resource. The module includes:

- Application & Home Study
- Foster Resource Annual Review
- Bed Management
- Notes and Reporting

Funder & Financial Management

Pathways integrates maintenance payments made on behalf of a child-in-care with both program funders and foster resources. Organizations identified as program funders are identified for each child-in-care. Payments made on behalf of the child-in-care can then be reported to the funding agency each month for reimbursement, allowing for tracking not only of expenses, but ensuring that payments are reimbursed by the funder.

The module includes:

- Child-In-Care Expense Management
- Funder Information
- Funder Invoice Information
- Funder Revenue Information

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1-866-285-8885

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Family Preservation & Reunification

This module provides the functionality for community based, family oriented services intended to prevent out-of-home placement or to reunite children with their families, often side-by-side with child protection services.

The module includes the ability to manage and report on:

- Referral Information
- Family and Child Functioning Assessments
- Associated Service Referrals Management and Tracking
- Supervised Visits
- One-to One Support for Children & Youth
- Mediation Services
- Specialized Therapy
- Parent Education programs
- Templates for written case progress reports

Clinical Counseling Services

The clinical counseling services module allows agencies the ability to track a wide variety of counselling services. These can include individual or group sessions. Services may include therapeutic counselling, play therapy sessions, and many other types of clinical counseling sessions.

The module includes:

- Referral and wait list management
- Assessment tools
- Case Evaluation and Review
- Fee for Service financial management

Mediation Services

Parent-Teen Mediation programs provide creative and effective formats for parents and teens to come together and resolve their problems. Pathway's mediation module allows workers to track activities related to mediation activities and report on the outcomes.

The module includes:

- Referral Details
- Presenting Issue Assessment
- Tracking specific topics addressed in mediation sessions.
- Closing Assessment (evaluation of the progress made on the topics addressed in mediation sessions)

Family Education and Prevention Group Programs

This module provides the functionality for an agency to manage service provision for services offered primarily in group formats. Participants can have a case for individual services and be participating in group services.

The module includes:

- Group Administration and reporting
- Group Referrals
- Group Survey tools and reporting
- Individual Case Management

Adoption Services

Adoption functionality includes the ability to track both domestic adoption services to both Adoptive and Birth parents, as well as international adoption services for Adoptive Parents.

The module includes:

- Birth Family History
- Adoptive Family History
- Matching Engine for Domestic Adoptions
- Tracking Legal Process for Domestic Adoptions
- Tracking international adoption portfolios for Adoptive families
- Adoption Counselling Services

Sohema and Pathways Modules

This is the full list of Sohema and Pathways modules:

- Community Health
- Wellness and Mental Health
- Child and Family Services
- Child Protection
- Native Justice
- Student Management
- Adoptions Management
- Third Party Liability Recovery
- Medicaid Cost Avoidance
- Medicaid Disability Case Preparation

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