



# Agile, Scalable and Affordable Case Management Software

## CHALLENGES AND OPPORTUNITIES

The demand for social and health services continues to grow. At the same time, service providers face unprecedented challenges in their ability to serve the public, among them:

- Fewer resources to meet increasing demands
- Increased requirements from funders to provide outcomes reporting
- Increased regulatory and accountability guidelines
- More competition to provide services

In response to these challenges, service providers must adopt and leverage new tools and technologies to sustain, manage and improve their operations, and also to use those tools to evaluate programs and services to ensure that clients are achieving the greatest positive outcomes.

## INTRODUCING SOHEMA

Sohema is a versatile social and health services case management system which enables providers to deliver effective, efficient and low-cost services in a personalized manner. Sohema is ideally suited to meet the complex data and reporting needs of regulators and funders.

Core features include:

- Person and Family Information
- Organization Information
- Intake, Screening and Assessments
- Service Planning and Referral
- Service Delivery Tracking
- Outcome Measurement, Surveys and Assessments
- Documents and Forms
- Financial – Fee for Service
- Tasks and Notifications – Management Queues
- Operational and Management Reporting



## SUPERIOR BY DESIGN

Sohema is modular, built upon a framework-based design comprising numerous components which combine to deliver a robust set of functionality to support a broad range of case management processes and client information.

It offers a best-of-both-worlds approach; combining pre-built, out-of-the-box functionality with powerful configuration tools to make it extensible to any environment. This approach allows organizations to have Sohema quickly and easily adapted to their unique requirements, thus enabling caseworkers, administrators, and other professionals to manage their clients and caseloads in an effective and efficient manner. Technical design highlights include:

- Designed for usability, Sohema is a true web-based application with a graphical user interface designed to be intuitive and user friendly. Complex client and case data is presented in easy-to-view snapshots. Sohema uses a simple navigational concept – context – to identify a user's location in the application and to provide the appropriate navigation and data.
- Sohema's design and architecture is scalable, which allows an organization to rapidly and significantly increase the application's user base without compromising system performance or stability.
- Powerful data auditing and role based security features to ensure data integrity, privacy of data and HIPAA compliance.
- Sohema's Composer toolset enables rapid configuration of business rules, workflows, user interfaces, integration processes and more.
- Powerful search capabilities enable users to quickly identify individuals and related relevant information.
- Sohema is developed upon Microsoft's .NET platform and employs state-of-the-art technologies such as ASP.NET, AJAX, and Windows Communication Foundation and is accessible from mobile devices.

## ENSURING SUCCESS

Sohema is provided through a secure private-cloud hosted model. This option offers a low total cost of ownership because no IT infrastructure needs to be allocated and managed by your IT staff. It's also a quick and easy way to be up and running in no time because there is no software to install and manage, whereby end-users only require internet access through a web-browser to access the application. We work closely with our clients to ensure they get the most from their Sohema investment; from configuration to implementation, training and ongoing support.

For more than 35 years TP Systems has worked with both public and non-profit sector social and health services providers.

Sohema can accommodate specialized services for a particular program as well as a wide range of services, at one site, multiple facilities or in several service settings.

Addictions Counseling  
Child Protection  
Community Based Services  
Community Treatment  
Counseling Early Intervention  
Employment and Education  
Family Preservation and Reunification  
Foster Parenting  
Group Home Care  
Healing Programs  
Housing  
In-home Intervention and Support  
Kinship Care  
Parent Education  
Shared Family Care  
Substance Abuse Treatment  
Therapeutic Behavioral Services  
Third Party Liability Services  
Transitional Services and Housing  
Wraparound Services and Support  
Youth Forensic Services  
And more...

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